

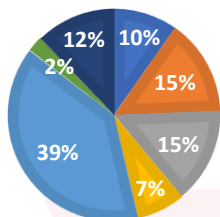
OFFICIALS SATISFACTION SURVEY

LISTEN
ENGAGE
REPRESENT

FOR EVERYONE,
FOR YOU

We asked Officials in Wales to tell us how we are doing with supporting the officials community, and how valued they feel. Thank you to all who responded – here's what you said:

■ Starter/SA ■ Track ■ TK
■ PF ■ Field ■ Non-Tech
■ Endurance



56% of officials feel 'somewhat valued' (16% feel very valued)



You rated the culture of Officials in Wales as 3.8 out of 5



97% would recommend others to become an Official



81% feel they have the tools they need to officiate



WHAT DO WE DO WELL?

- Officials in Wales are more of a family/community
- Officials Newsletter
- Launch of the Officials Reward Scheme
- Appointment of Officials Support Officer to improve communication
- Appreciated by athletes



WHAT WOULD YOU LIKE MORE OF?

- Mentors allocated to new & developing officials
- More resources available on competition days e.g. clipboards, pens, stopwatches
- Online resource library for officials
- Equipment maintained by qualified personnel
- Recognition for what officials bring to the sport



YOUR COMMENTS

"Keep in touch – the newsletter is a great idea!"

"I do feel valued, however there are times when more could be done to enhance the feeling of value for officials"

"An informal function for officials at the end of the season or after Championships would finish off the year nicely"

"I would like an online officials library of training material to go alongside the rulebook."

"We want to feel valued for what we bring to the sport"

"I do feel valued as an Official and feel that WA appreciate what officials do. Unfortunately, a number of parents and coaches do not and maybe more education as club level is needed."



WELSH ATHLETICS
ATHLETAU CYMRU