

LISTEN ENGAGE REPRESENT

Welsh Athletics and Run Wales National Conference Vale Resort, Hensol Saturday 19th October 2019



KEYNOTE PRESENTATION: CREATING A COMMUNITY CHAMPION - MAKING YOUR CLUB AND GROUP OFFER FIT FOR PURPOSE

Svend Elkjaer

Sports Marketing Network



Creating a Community Champion – Making your Club and Group offer Fit for Purpose

Svend Elkjaer Sports Marketing Network Welsh Athletics Conference 19th October 2019





All we do is about community sports enterprise

















Life and sport is changing (1)...new offerings



Mermaid swimming



Quidditch



Cani-Cross – running with dogs



Hobbyhorsing



Life and sport is changing (2)...no, esports is not on the BBC



Thousands attended the FIFA esports finals at O2 in London



The Flushing Meadows Tennis Centre hosted the inaugural Fortnite World **Cup**

YouTube and Netflix are now the UK's third and fourth most popular TV channels



Life and sport is changing (3)...work, work, work



12% of the workforce work night shifts



+ people working in hospitals, hotels, commuters etc



Life and sport is changing (4) ... are we/you having fun?



https://www.youtube.com/watch?v=vIys-Mgidpg





Life and sport is changing (5)...who are you doing this for?

What Kids Say Is The Most Fun

They want social bonds and access to the action



MORE FUN

- TRYING YOUR BEST
- 2. WHEN COACH TREATS PLAYER WITH RESPECT
- 3. GETTING PLAYING TIME
- 4. PLAYING WELL TOGETHER AS A TEAM
- GETTING ALONG WITH YOUR TEAMMATES
- 6. EXERCISING AND BEING ACTIVE

LESS FUN

- 48. WINNING
- 63. PLAYING IN TOURNAMENTS
 - PRACTICING WITH SPECIALTY TRAINERS AND COACHES
- 67. EARNING MEDALS OR TROPHIES
- 73. TRAVELING TO NEW PLACES TO PLAY
- 81. GETTING PICTURES TAKEN





Life and sport is changing (6)



What is most important when choosing a sport for 9-15 year old boys and girls?

Importance %	Everyone	Boys	Girls
1. Having fun	87.9	87.6	88.2
2. Improve	77.9	76.8	73.5
13. Winning	17.3	24.5	10.7



Life and sport is changing (7)





Pernille Harder, Denmark and Wolfsburg, one of the 3 best female players in the world

40% of female football club members feel the clubs prioritise boys



Euro 2017 runners-up

Female players in Denmark

2011 77.889

2018 63.101 (-19%) 2025 135.000 (+113%)



Life and sport is changing (8)...MoreThanSport

Healthy and Active Fund Wales























Debbie Weekes-Bernard, Deputy Mayor for Social Integration, Social Mobility and Community Engagement



GREATER LONDON AUTHORITY



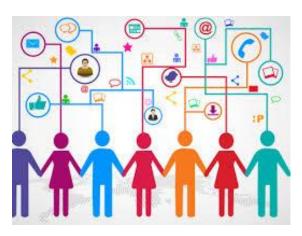
Life and sport is changing (9)...scary and exciting















So what?

Q1: What does all this mean to athletics / running and to you?

A:

Q2: If you didn't exist would your community miss you?

A:

Q3:What are the most innovative things you have done this year to attract and retain more runners/athletes?

A:

Q4: What did you learn?

A:

Q5: What would you have liked to have done, but didn't, and can you do that next year?

A:



So, how welcoming do you think your group / club is?

- 1. We are **completely focused on being welcoming**, be it towards players, members, supporters and sponsors and we are aware of their different needs and we work hard to satisfy those needs
- 2. We are getting increasingly welcoming although not everybody may be as welcoming as we would like. We know how we want to improve and we are working hard to get there
- 3. We need to focus less on internal and political issues and more on being welcoming
- 4. We rarely talk about being welcoming do we really know what that is?
- 5. We are athletics- why should we be talking about being welcoming?



Joining your club: The WHOLE experience

- ✓ Think of the whole experience of joining your club/group:
 - Decision to attend
 - Seek information
 - Booking
 - ✓ Before
 - ✓ Transport/Arrival
 - Experience at your club/Session
 - ✓ Do you make them feel that your club is cool?
 - The WOW bits
 - ✓ Follow up (social media)
 - ✓ Ask/listen



Welcome to your club/group?





Get the three 2s right

√ 2 seconds:

✓ 2 minutes



√ 2 hours







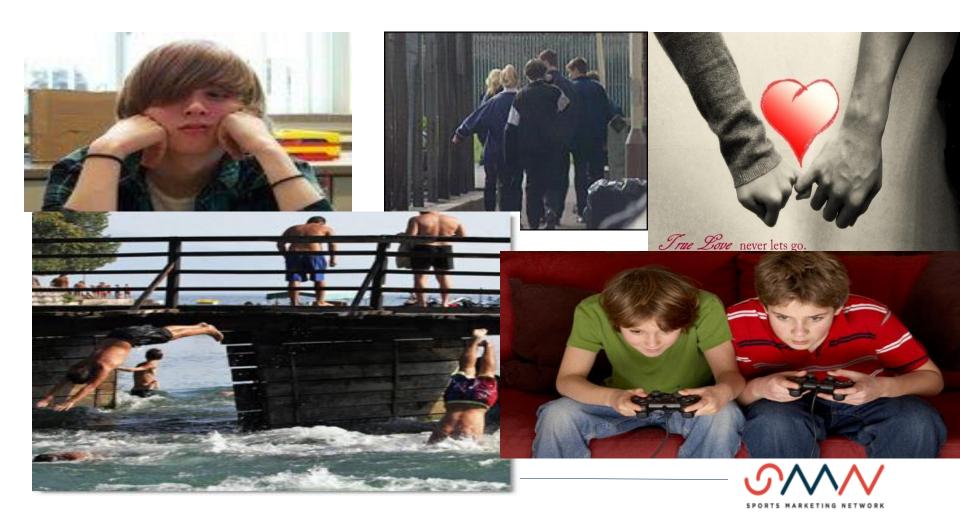
Warm welcome + enjoyable induction = members for longer







Where do you fit in with people's lives?



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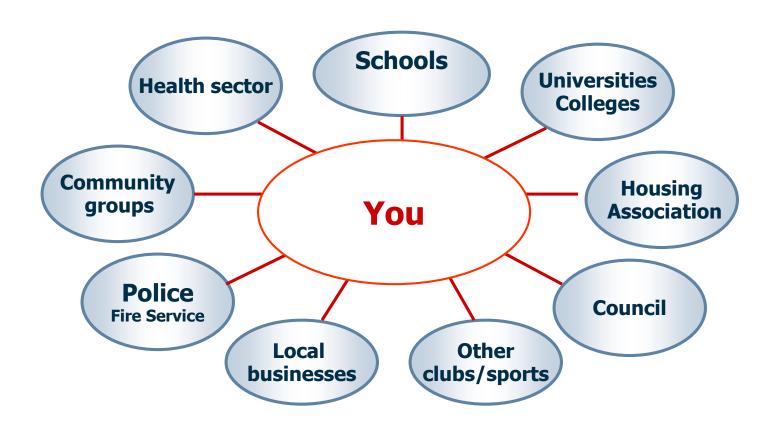




Where do you fit in with people's lives?



For and with your community





Are you connected?





Find some local Connectors

Identify *Connectors* both within and outside your club

People with a special gift for bringing the world together





Running is boring, isn't it?





Run Dem Crew... running and creativity



Over two hundred strong and growing daily, the RDC is a collective of creative heads with a passion for running and the exchange of ideas. We meet every Tuesday to run and explore the streets of London.

FIND OUT MORE

ABOUT RDC

GROUPS

ROUTES

MEMBERSHIP & FAQS

RDC WEST

RDC YOUNGERS







Goodgym... Doing good while you are getting fit



Run reports

Blog

Heroes (

Challenges

Sign in

GET FIT

GoodGym increases your motivation, gives you expert fitness advice and helps you achieve whatever goals you have your eye on.

DO GOOD

It's easy- just turn up at a group run, get sent on missions or make a commitment to drop in on an isolated older person.

CONNECT

Meet new people in your area, connect with exciting local projects and explore hidden spaces after dark.

HOW IT WORKS

GoodGym helps you get fit by doing good: we'll connect you with physical tasks that benefit your community and keep you fit. Run in a pack to work on a community project, do one off missions to help vulnerable people or commit to visiting an isolated older person. You'll get the help of a qualified trainer and support to achieve your goals.



London Marathon: how running has made me a data-bore

As he prepares for the London Marathon, Jim White looks at how technology is transforming running into the fastest-growing participant sport in the country





















A Run

7'42"
 AVG PACE

3.71 mi

& 731k CALORIES

You ran .22 mi farther and 0'30" faster than average of your past 7 runs.

2 DAYS AGO



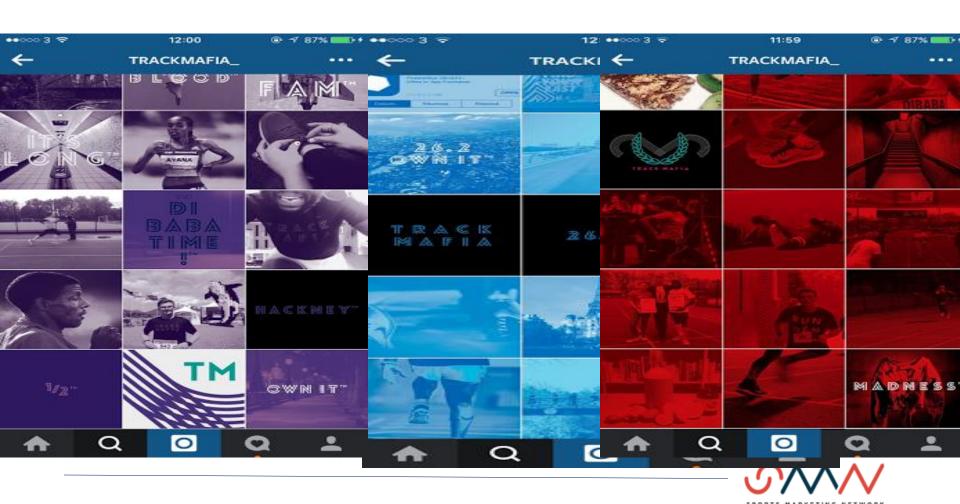








TRACKMAFIA







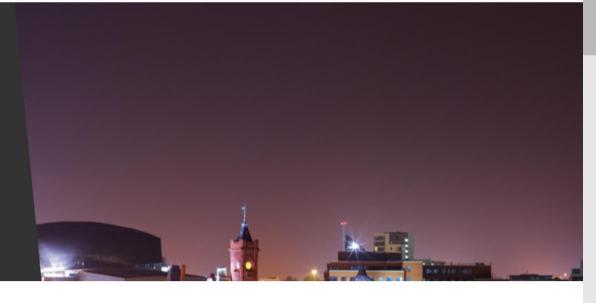






WE RUN TO HELP COMMUNITY PROJECTS AND OLDER PEOPLE IN CARDIFF

JOIN US TODAY



From hanging curtains for Mr H because he can't manage it on his own, to shovelling a tonne of compost for the Food Growers Group so they can grow vegetables - every GoodGym run is different.

GET INVOLVED





Knaresborough...bed race





Baby steps lead to...







The 3 Things at Your Club/Group

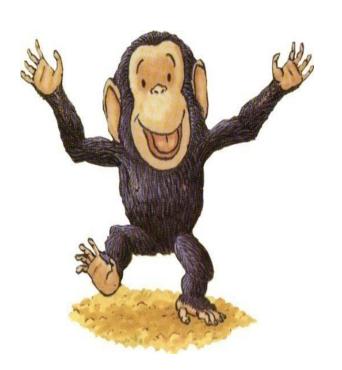
3 Things We Will Stop Doing3 Things We Will Do Better3 Things We Will Start To Do



"Do a Svend!"

"Man or woman who doesn't smile, should not run a club or group"

Chinese proverb
(from Boroughbridge, North Yorkshire)





Thanks for listening...



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